EKM Global Launches New Portal Release With Advanced Auditing, Device Intelligence, And Automation Enhancements!

A powerful new update is now available on our customer portal – designed to give organisations deeper visibility, stronger control, and smarter automation across their print environments.

The latest release, v39, introduces enhanced auditing, expanded device intelligence, and new productivity-focused tools that help IT teams, managed print providers, and enterprise customers manage devices and data with greater confidence and efficiency.

✓ **Full auditing of data edits**
Track and review changes made within the portal for improved accountability and compliance.

✓ **SHARP Synappx cloud-connected device support**
Seamlessly manage and monitor cloud-connected SHARP devices with enhanced visibility.

✓ **Enhanced consumable history & meter/usage graphs**
Gain clearer insights into usage trends with improved reporting and productivity-focused visualisations.

✓ **Email history for individual monitors and devices**
View communication history at a device level to streamline troubleshooting and support.

✓ **Custom branding & styling options**
Tailor the portal experience to match your organisation or customer branding.

✓ **E-Automate enhancements**
Expanded automation capabilities to reduce manual effort and improve operational efficiency.

✓ **Additional API features**
Greater flexibility for integrations and custom workflows.

This release reflects EKM Global's ongoing commitments to helping organisations simplify print management while delivering enterprise-grade insight, automation, and scalability.

EKM GLOBAL LIMITED ☐

V39

NEW RELEASE

with advanced auditing, device intelligence, and automation enhancements

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